

Credit Support

- Type of work: Hybrid
- Type of Contract: Open-ended/Permanent
- Full/Part time: Full-time
- Location: Poznań SSC

About Us

Bridgestone Americas, Inc. (BSAM), headquartered in Nashville, Tennessee, and Bridgestone Europe, Middle East and Africa (BSEMEA), headquartered in Brussels, Belgium, operate collectively as a "Bridgestone West" strategic region. This region services the strategic business needs of teams across the Americas, Europe, Middle East and Africa. BSAM and BSEMEA are subsidiaries of Bridgestone Corporation, globally headquartered in Japan. Bridgestone and its subsidiaries develop, manufacture and market a wide range of Bridgestone, Firestone and associate brand products and solutions to address the needs of a broad range of customers and industries.

About the Role

Job Purpose

You will be responsible for commercial support of accounts receivable and customers, monitoring and maintenance of receivables accounts, and regular preparation and set-up of debit-side payment runs and direct debits.

Responsibilities:

- Support accounts receivable and customers in the Central Europe Region
- Monitor and maintain receivables accounts
- Prepare and set up debit-side payment runs and direct debits
- Assign business transactions for posting via the ticket system (QRMS)
- Record and follow up on incoming complaints
- Correct master data and post credit notes
- Prepare correction postings/credit notes for customers
- Check and update customer master data and hierarchies
- Review and release orders blocked due to limit utilization and overdue payments
- Assign credit limits and payment terms in compliance with the credit policy
- Obtain credit reports and other relevant information for customer credit checks
- Ensure compliance with KPIs such as DSO and reduction of overdue payments
- Assist with internal and external audits
- Register new customers and follow up on workflow steps
- Review partner lists and adjust changes in SAP
- Generate master data reports as needed
- Communicate with customers, sales, and credit team
- Support stakeholders in setting up new business models in the master data structure
- Organize training sessions for new hires and system/process updates

Qualifications & Experience Required

Education, Master, other certification:

- Commercial training, e.g., as an industrial clerk
- Profound knowledge in assessing the creditworthiness of customers

Experience (years):

- 0-2 years of professional experience

Technical Skills:

- IT skills in the areas of MS Office, SAP R3 (FI, SD, BW)

Languages Skills:

- Very good knowledge of German and English

Soft/Behavioral Skills:

- Good grasp of complex business processes
- Self-assured manner
- Strong communication skills
- Good comprehension skills
- Independent and goal-orientated way of working
- Ability to work in a team
- Service-orientation

What we offer

At Bridgestone, what really matter is to foster co-creation opportunities and empowering you to be creative and curious to make mobility safer, more efficient, and more sustainable for future generations. Whatever role you fill, when you represent Bridgestone, you are a valued teammate, and part of our larger mission to "Serve Society with Superior Quality", for that, we offer you more than just a competitive payment; we will provide you:

- A supportive and engaging onboarding experience to ensure a smooth transition into our team.
- The opportunity to develop and grow, through training and regular mentorship.
- Corporate Social Responsibility activities.
- A truly global, dynamic and challenging work environment.
- Agility and work/life effectiveness and your long-term well-being.
- A diverse and inclusive team.

Please apply with your CV at:

<https://career5.successfactors.eu/sfcareer/jobreqcareerpvt?jobId=53859&company=C0000031808P&st=AC5959970A92BB7AF2021CE5FDAA49482BE7D6E8>

We are committed to create an even more inclusive culture that advances equity, embraces individuality, and helps our increasingly diverse teammates, customers, and communities thrive, by providing equal opportunities in employment. This means that all job applicants and members of staff will receive equal treatment and that we will not discriminate on grounds of gender, marital status, race, ethnicity, color, nationality, national origin, disability, sexual orientation, religion or age.