

Data Operations Analyst

Job number: 848680



Scope of the role:

The Data Operations Analyst (DOA) provides support for FTS operations teams by monitoring and resolving issues within the Data Integration Enterprise Service Bus (ESB). The DOA ensures the crucial FTS data is available and accurate as it flows into the ESB for storage and then flows onto the consuming systems (i.e. Dimension, Charles River, PMA) The DOA will log and resolve any data, functionality, and/or system issues reported, track issues for further trend analysis and identify root cause and provide proposed resolutions, provide recommendations. The DOA will work with the FTS System Support team to resolve more complex data related issues as well as provide data related reporting to the Data Governance teams.

Working with us, you will be responsible for:

- Monitor the FTS dashboard for the Data Integration layer, ensure data feeds are meeting SLA's ensuring complete and timeous delivery of data.
- Ensure resolution of all data processing exceptions
- Ensure that errors are properly communicated to the appropriate operational groups from the workflow monitor.
- Track and identify trends for review with operation groups to identify root cause, propose resolution, provide recommendations, conduct system test to validate the fixes prior to implementing changes.
- Partner with technical groups to monitor, troubleshoot and resolve errors from any system interfaces to the investment management systems.
- Research, analyze and solve problems related to ESB data and any data services.
- Maintain control procedures and perform data integrity audits as necessary in order to ensure the accuracy and integrity of data.
- Track, identify trends, and engage the appropriate supports and vendors to resolve issues.
- Keep a current understanding of the appropriate group workflows (PM, Trading, Operations, Compliance) and ensure that changes are appropriately reflected in the ESB.
- Analyzing new, incoming data requests.
- In conjunction with Data Support SMEs, determine best sources of data to meet reporting requirements.
- Create ad hoc and scheduled reports.
- Coordinate testing of reports with Business teams.

Benefits for you



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with global
perspective



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location
in the center
of Poznań



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Life Insurance



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and optional
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opportunities



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childcare



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We are looking for candidates who (have):

- Bachelor's degree
- 1-2 years' experience in Investment Management and Operations
- Solid understanding of financial markets, standard asset classes, and various security types
- Experience with relational databases and administration of system.
- FTS Systems Experience
- Enterprise Service Bus capabilities
- Experience with system automation, system development, workflow design analysis, and data analysis
- Experience with business intelligence software and reporting tools.
- Experience in a global team
- Strong written, verbal and interpersonal communication skills
- Strong analytical skills and attention to detail
- Working hours: Rotational shifts from 9:00 am to 6:00 pm or 5:00 pm to 2:00 am

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